

BHPN Therapy Provider Meeting



April 28, 2022



The background of the slide features a light green network pattern of interconnected dots and lines, resembling a molecular or digital structure, set against a solid green background.

Welcome!

Quarter 2
BHPN Therapy Provider Meeting

theBHPN
behavioral health provider network

Today's Agenda

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1. Welcome
 2. Announcements
 3. Reminders and Updates
 4. KP Therapy Report Template Update
 5. Questions
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Announcements

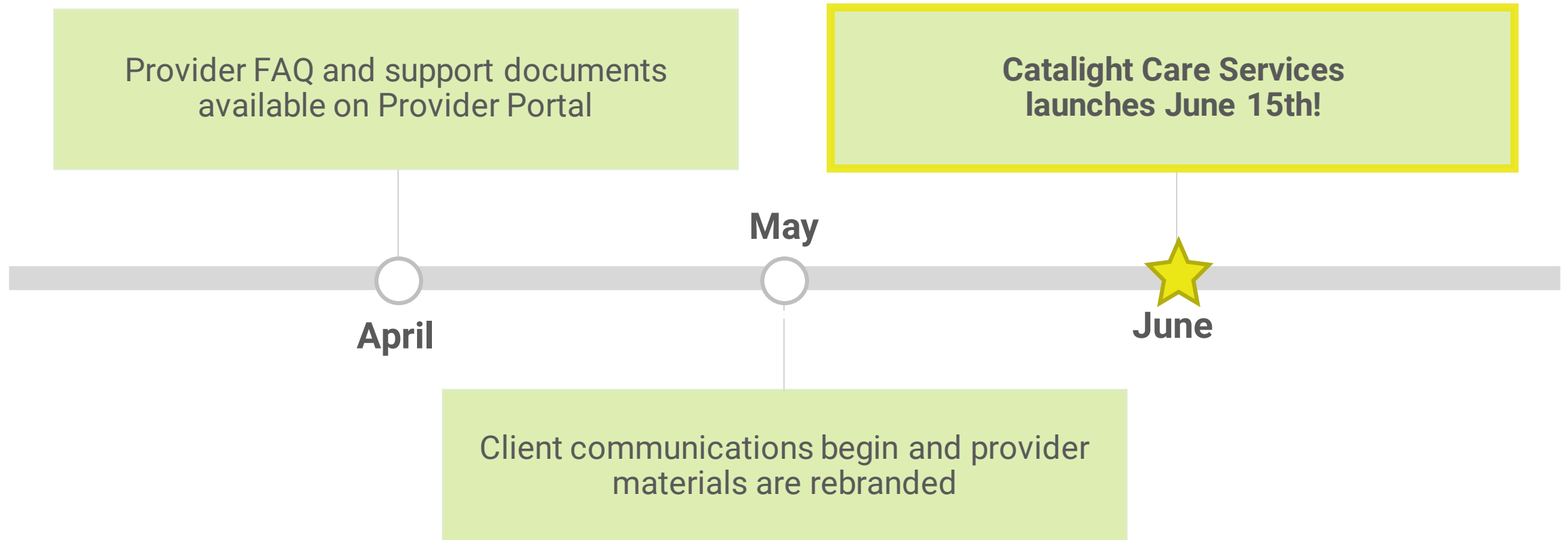


We're Changing to Catalight Care Services!



The change to Catalight Care Services strengthens the connection to our parent organization, Catalight — paving the way for our network to drive even greater impact for the providers and communities we serve.

Key Milestones and Timing



What You Can Expect

No Service Disruptions

- Updates are to our name and branding only. Our team, operations, and services will not be impacted.
- Providers and client families can expect to experience the same level of quality network management services they have with the BHPN.

No Unnecessary Administrative Burden

- The BHPN will remain as our legal entity. Contracts will still reference the BHPN.
- Our team is working behind the scenes to update network partners and client families.

Continued Support and Transparency

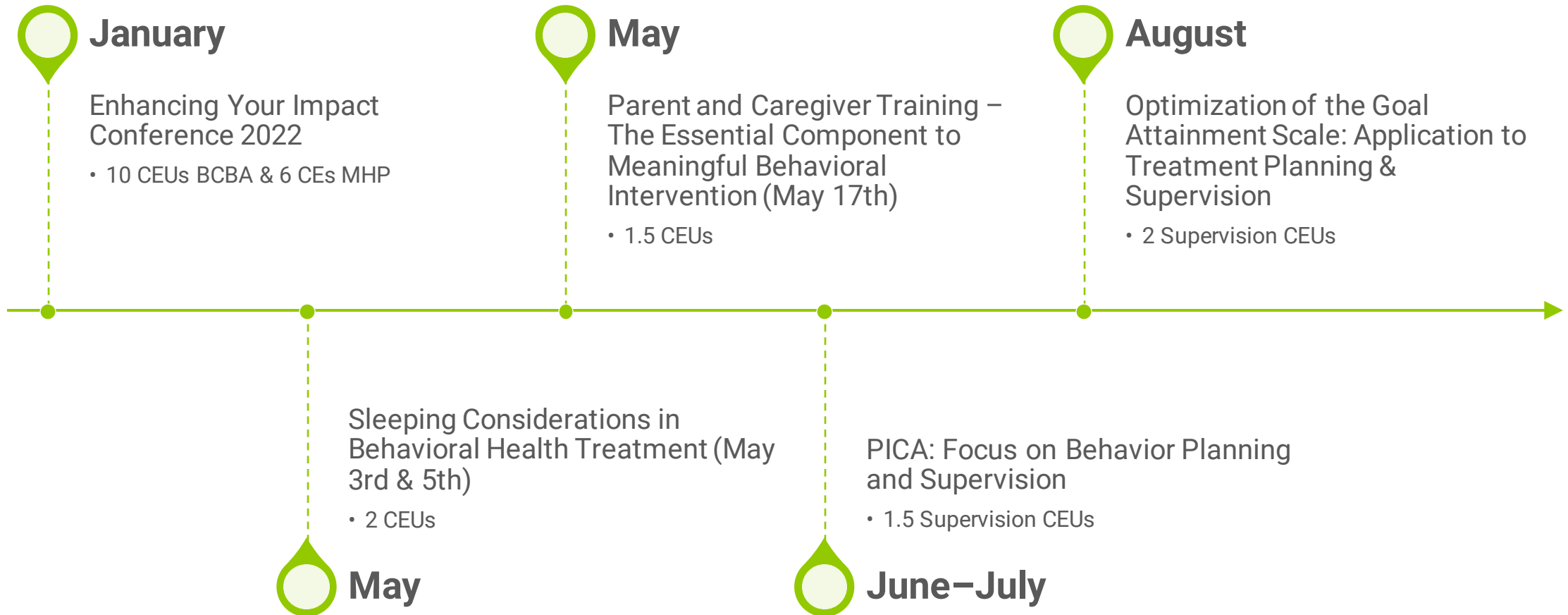
- Regular communications will be sent out to the network.

**Our Rebrand FAQ and Timeline will be posted to the
Provider Portal starting the week of 4/18**

CEU Announcement

- TheBHPN is now a Continuing Professional Development Provider for Speech Therapists as of March 25, 2022!
- BHPN has CEU events scheduled for the remainder of the year. We will inform providers of which events will apply for CE credit for Speech Therapists.

2022 Calendar for Continuing Education



Care Coordination

- We will be sending all therapy providers a list of their current clients who also receive ABA services from the BHPN. The list will include the name of the ABA provider and general contact information.
- When contacting the ABA provider, ask to speak to the supervisor assigned to the client's case

- When coordinating care and you do not receive a response, please send an email to theBHPN@theBHPN.org to request assistance. Be sure to include the client's name, MRN and a brief description of the challenge.
- REMINDER: A Release of Information (ROI) is NOT needed to collaborate with an ABA treatment team member, as they are an assigned BHPN provider for a shared Kaiser client.

BHPN Provider Manual Version 6 Update



Reminders and Updates



Discharge Reminders and Updates

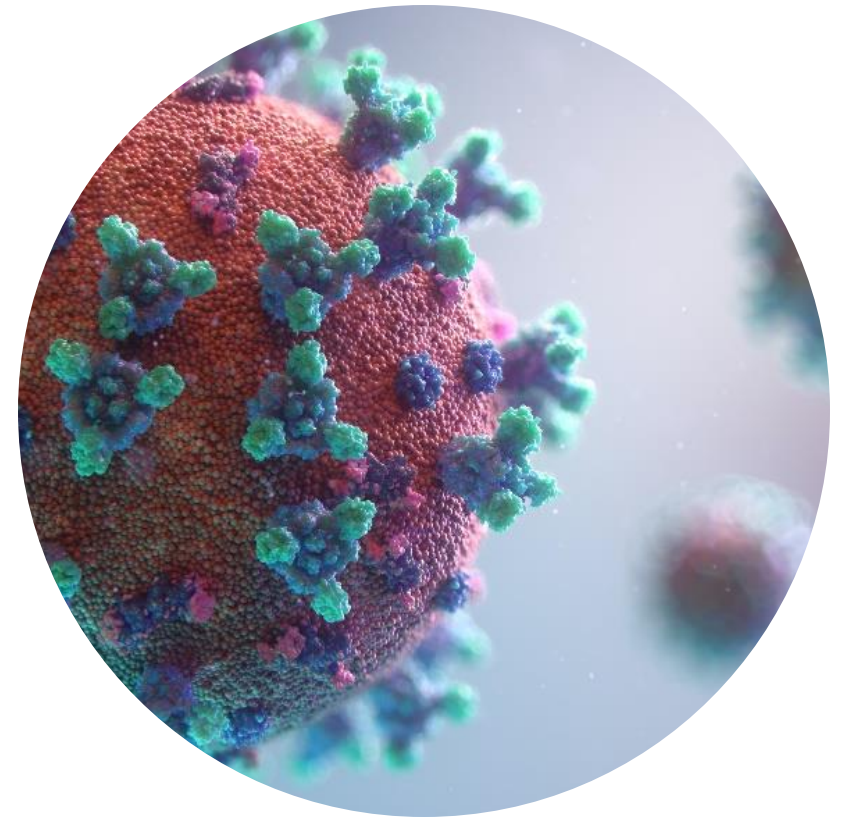
- Please notify theBHPN when becoming aware of a clinical or administrative discharge. Include the discharge reason and the final session date if applicable.
 - Clinicians should consult on complex cases (e.g., discharge, making changes in clinical recommendations, etc.) with either Christina, the PDDO SLP or KP evaluating OT **before** making final recommendations and decisions with caregivers.
 - Clinical consultation will help the clinician guide their discussion with caregivers after and separate from the clinical consultation.
- Progress notes indicating discharge should be sent to theBHPN@theBHPN.org on or within 10-business days of the final session.

Discharge Reminders and Updates Continued

- KP is requesting a few additions to progress reports indicating discharge:
 - Please complete Section IV moving forward for discharge cases where services continue to be recommended.
 - Please add a statement to the comment portion of the discharge section indicating if services continue to be clinically recommended.

COVID Reminders

- TheBHPN continues to follow CDC guidelines related to COVID-19. All services provided in person within a clinic setting are considered medical facilities. CDC continues to recommend masks be worn in medical settings.
- Encourage families and clients to **follow CDC guidelines**, including mask toleration.
- You still **must use PPE** even if vaccinated.
- If a practitioner is experiencing any symptoms, regardless of vaccination status, in-person treatment should not be performed by that practitioner.
- Remember that telehealth is a great option if there are any concerns regarding exposure.
- Don't forget about the **"COVID-19 & the BHPN Informational Guide"** for Caregivers. You can find a copy of the handout in the Provider Portal.





A naturalistic developmental intervention for young children

Implemented as a one- or two-tier parent-mediated program

- High level
- Mid-level

The recommended high-level clinicians

- LMFT, LCSW, Psychologist, OT, SLP, LPCC

If you are interested in learning more about Chat, please reach out to

bfitchett@Catalight.org

Great opportunity to grow with new referrals!

What is Chat?

- Chat is a naturalistic-developmental and language-based model of intervention. This routine-based, parent-mediated program is available for children 6 years of age and younger and their families.
- Chat is a fun, developmentally and routine-based approach to treatment for families looking for a more naturalistic model or an alternative to ABA.



KP Therapy Report Template Update



KP Therapies New Template Updates

Time Frame

Coming Soon!

- KP is still finalizing a few key pieces to support the roll out of the template
- There will be a grace period once a roll out date has been set
- BHPN will schedule a meeting to review the new template once a date has been set

Support

- Providers will still send in their reports directly to theBHPN
- Prior to submission of reports, reach out to Christina as needed regarding specific situations that may require clinical feedback, including scheduling a discussion with the PDDO SLP team

What to Expect

Current and Proposed Goals

- SMART goal format
- Included in all reports except for clinical discharge when client has completed episode of care

Care coordination

- Must occur during the authorization period and not right before the report is due
- Be sure to document attempts
- Must be documented for all clients receiving other services, including those doubly served such as school districts

Format

- Will allow for a more clearly defined way to document clinical recommendations for discharge reports



Questions?

