

April BHPN Connections



April 12 & 13, 2022



Today's Agenda

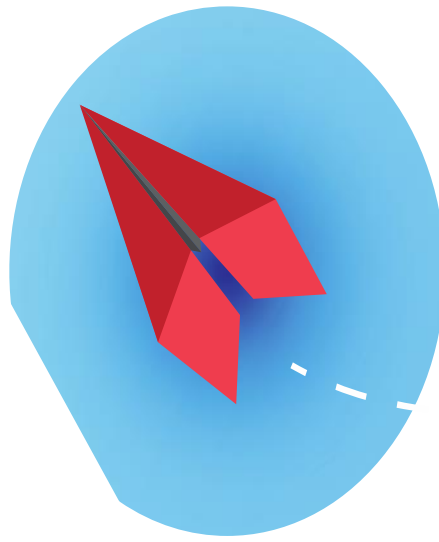
Rebranding the BHPN

Continuing Education

Provider Manual

Senate Bill 221

Clinical Ranges and Caregiver Mediated Treatment



Rebranding the BHPN

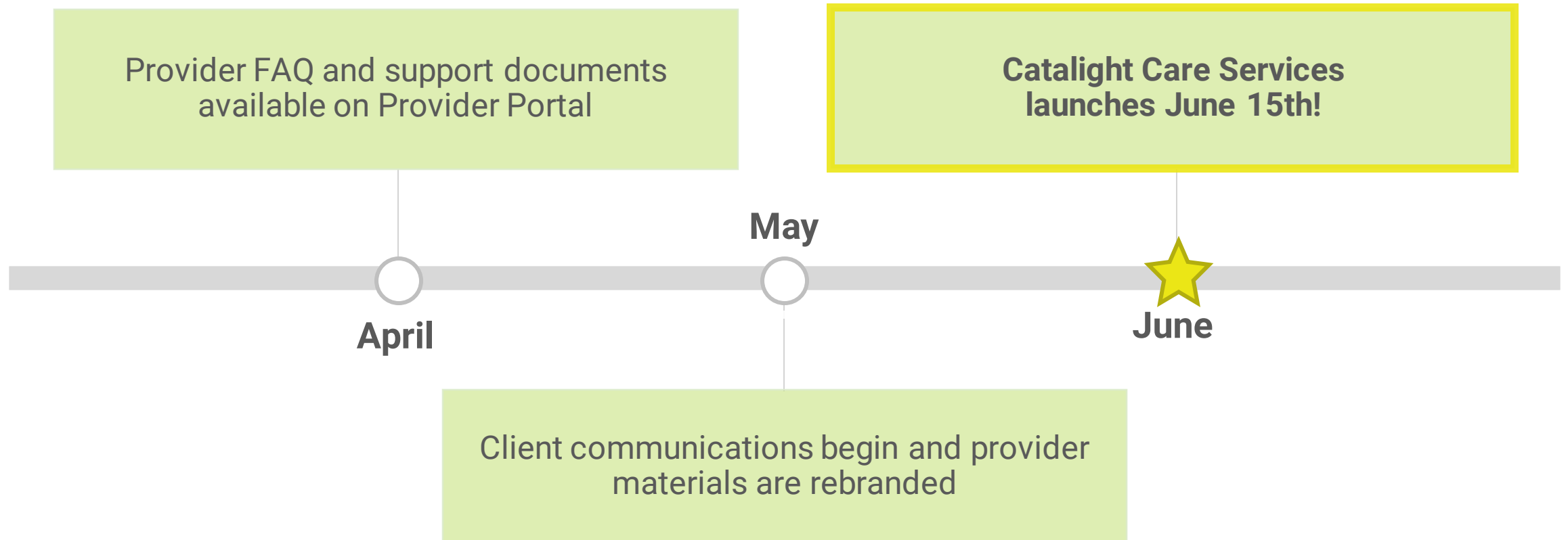


We're changing to Catalight Care Services!



The change to Catalight Care Services strengthens the connection to our parent organization, Catalight — paving the way for our network to drive even greater impact for the providers and communities we serve.

Key milestones and timing



What you can expect

No Service Disruptions

- Updates are to our name and branding only. Our team, operations, and services will not be impacted.
- Providers and client families can expect to experience the same level of quality network management services they have with the BHPN.

No Unnecessary Administrative Burden

- The BHPN will remain as our legal entity. Contracts will still reference the BHPN.
- Our team is working behind the scenes to update network partners and client families.

Continued Support and Transparency

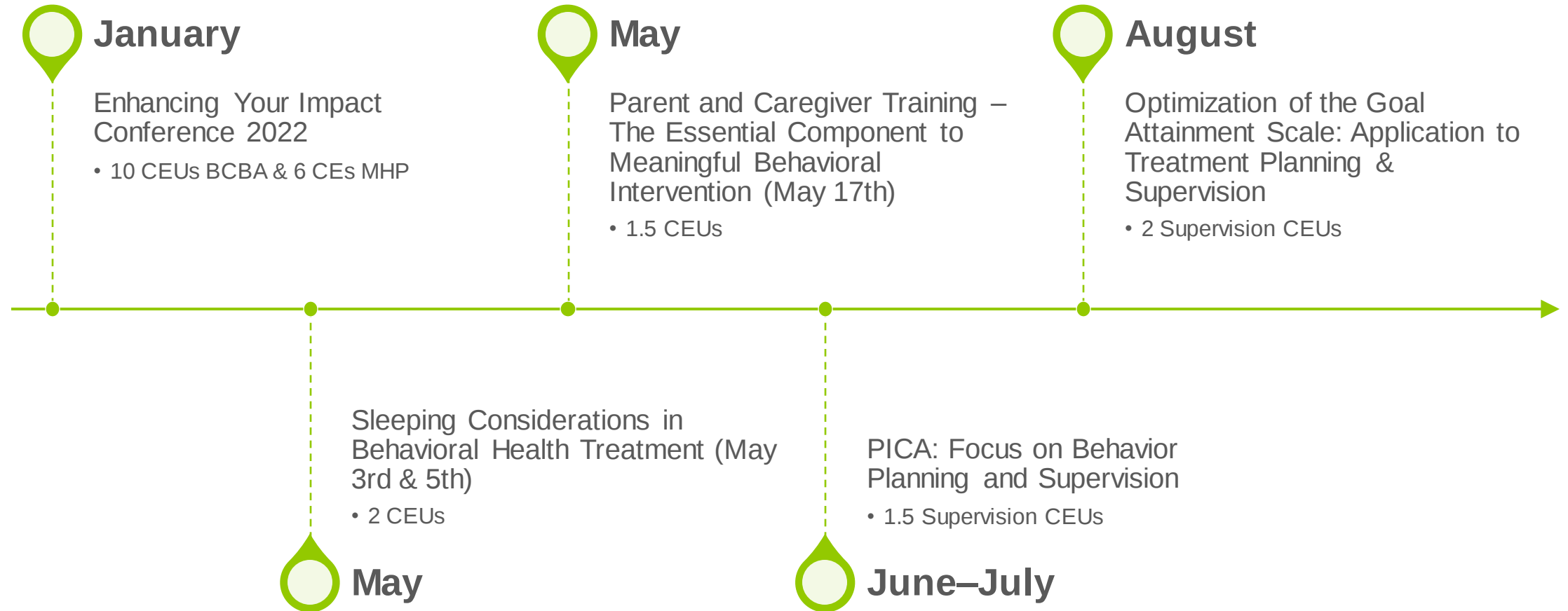
- Regular communications will be sent out to the network.

**Our Rebrand FAQ and Timeline will be posted to the
Provider Portal starting the week of 4/18**

Continuing Education Plan for 2022



2022 Calendar for Continuing Education



BHPN Provider Manual Version 6 Updates



Provider Manual: general updates



BHPN Provider Manual
Sixth Edition Updates



Welcome to the Sixth Edition of the BHPN Provider Manual!

Below is a list of items that have been added or enhanced since the Fifth Edition.

General:

- Updated all references from “Parent” to “Caregiver”

Appendix:

- All Clinical Report Templates and Resources have been updated
- Offer Templates and Samples has been added
- Caregiver Training Guideline has been added

Section 2: Definitions

- Added Beneficial Hours & Optimal Hours
- Clarified that Direct Sessions include services provided via [telehealth](#), when client or their representative is present.

Section 3: Practitioner Management

- Clarified that Practitioner Certification Plan is also required when a paraprofessional’s certification lapses (expires) to continue seeing BHPN clients.
- Noted that services billed by a practitioner without a required Practitioner Certification Plan are subject to repayment.
- Added requirement for out of state practitioners that work fully via telehealth to have DOJ live scan for both CA and the state they reside.
- Removed requirements for Providers to upload files to Verity with all Practitioner registrations.

- Senate Bill 221
- Updated guidelines
- Updated Appendices
 - Report templates and examples

Policy and client management standards



Placement documents will now include the BHPN Client Information Packet, including consents



The forms provided by the BHPN will allow providers to move forward with client intervention without having to gain separate documentation. An offer cannot be delayed due to individual provider paperwork





LEGISLATION

Senate Bill 221



What is Senate Bill 221(SB221)?

SB221 requires behavioral health and mental health treatment providers to **offer** treatment sessions every 10 business days.



Points of impact



Assessment

- Once matched for assessment, the provider will need to offer an appointment every 10 business days.
- BHPN to continue to monitor first treatment offer dates to ensure they are within 10 business days at the time of placement.
- Assessment report will need to provide a start date for treatment that was offered to client/caregiver within 10 business days of the last assessment appointment date.
 - theBHPN will start treatment authorization on the date provided in assessment report



Treatment gaps



- Provider is responsible to offer treatment appointments to client/caregiver every 10 business days, if all attempts are made and the provider is unable to make an offer to the client/caregiver, provider should communicate with the BHPN
 - Exceptions include family initiated holds, clients with terminated insurance and No Contact clients
- Provider will need to document offers provided and accepted or declined by the client/caregiver.
 - If a client/caregiver declines an offer, another offer needs to be provided in the next 10 business days.
 - To make an offer a provider must make 2 contact attempts, this can be 2 calls or a call and an email. If a voicemail is left or an email is sent, the message or email should contain the offer. If client/caregiver does not respond this would be considered a decline.
 - Documentation needs to be in a format that is easily shared upon request by BHPN/KP

Provider transfers



- If the client is transferring, the current provider is required to continue to provide offers every 10 business days until a new service provider begins treatment.
- In cases where a service provider has not been identified and the current provider is unable to provide offers the provider should notify the BHPN Case Manager
- For SSG only, providers could determine that not offering an appointment to the client every 10 days is *not detrimental* to the client. The rationale would need to be documented.
 - Provider will remain responsible until new provider begins treatment.
 - For any other service type, the provider is required to consult with the BHPN to discuss medical necessity & clinical recommendations.

Documentation templates & examples

Direct service appointments are required to be offered to the client/caregiver every 10 business days. Direct appointments offered can include any authorized service code including parent training. Offers must be documented in the client's record, and documentation must include the following:

- Date of contact
- Name of contact
- The dates and times that were offered to the client/caregiver
- Whether that offer was accepted or declined
- If declined, date of call back for next offer
- Document the date accepted and scheduled

*Examples can be found in the provider manual

Template example

Optional Templates:

Template 1: Appointment Offer

Client Name:	Client MRN:
Communication Type: ☐ Phone Call ☐ Email ☐ Text	
Relationship of Client Representative Communicated with: Choose an item.	
Name of Client Representative Communicated with:	
Date offer made: Click or tap to enter a date.	Date of Appointment offered: Click or tap to enter a date.
Type of service appointment offered: Choose an item.	Type of appointment offered: Choose an item.
Family's Response to offer: Choose an item.	Other Appointment Date Scheduled (if applicable) Click or tap to enter a date.
Follow Up Date: Click or tap to enter a date.	Offer by Date: Click or tap to enter a date.

Clinical Ranges and Caregiver Mediated Treatment



Caregiver mediated treatment

- **BHPN Guidelines:** The Assessor/Treatment team may initiate the authorization by focusing on caregiver training for a predetermined number of weeks, this is based on clinical discretion.
 - BHPN highly recommends that at assessment, 3-tier ABA clients would start with a 4-week (30 day) authorization for parent/caregiver training hours, however the treatment team would determine how many weeks and if this is clinically appropriate.
 - *If not clinically indicated, the provider would need to submit this rationale via the assessment report*



Caregiver mediated treatment

When completing an assessment or progress report, it will be important to think of the benefits of increased parent/caregiver training for the client.

- This will support the clinical recommendation should the treatment team identify the increased benefit of parent/caregiver training.

Benefits:

- Supports increased parent/caregiver involvement and understanding of services.
- Provides additional education and empowers parents/caregivers from onset of treatment.

CEU Event on May 17, 2022

Parent and Caregiver Training – The Essential Component to Meaningful Behavioral Intervention

Client may be clinically recommended for Caregiver Mediated and Practitioner Mediated treatment during this authorization period; however, they do not occur at the same time.

**** Services could occur in one or all settings that are marked below****

Caregiver Mediated Treatment Option

Treatment Recommendations

Choose an item.

Direct Level Practitioner – H2019	Direct	0 Hours/Week	N/A
If Applicable: Social Skills Group – H2014	Direct	___ Hours/Week	Clinic/Center ☐ Telehealth ☐
Mid-Level Supervisor – H0032	Direct & Indirect	___ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☐ Other Setting ☐ Click or tap here to enter text.
High Level Supervisor – H0004	Direct & Indirect	___ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☐ Other Setting ☐ Click or tap here to enter text.

Clinical ranges

- Authorizations will reflect a range of hours that will be clinically beneficial to the client.
 - Creates flexibility e.g., clients/caregivers cannot accept full hours week-to-week.
- Treatment plans and authorizations would reflect these ranges and would be communicated to caregivers.
- Ranges would apply to 3-Tier ABA and reflect Beneficial to Optimal hours for H2019 level



Clinical ranges

- **Optimal:** Hours are based on clinical assessment and are projected to provide the most optimal client outcomes.
- **Beneficial:** Hours are based on clinical assessment and are projected to meet medical needs.
- *Beneficial hours may necessitate decreasing the number of goals or require prioritization of goals.*

Practitioner Mediated Treatment Option

Treatment Recommendations
Choose an item. ▾

Practitioner Mediated hours will begin after initial caregiver training has occurred for (X) weeks.

Practitioner Level	Service Type	Hours	Location of Services
Direct Level Practitioner – H2019	Direct	Range of Hours (-) Hours/Week	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☐ Other Setting ☐ Click or tap here to enter text.
Social Skills Group – H2014	Direct	___ Hours/Week	Clinic/Center ☐ Telehealth ☐
Mid-Level Supervisor – H0032	Direct & Indirect	___ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☐ Other Setting ☐ Click or tap here to enter text.
High Level Supervisor – H0004	Direct & Indirect	___ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☐ Other Setting ☐ Click or tap here to enter text.

Recommendation Rationale:
Click or tap here to enter text.

Clinical recommendation example

Clinical
Recommendation:
H2019: 15-20
H0032: 10-12
H0004: 2-4

Client may be clinically recommended for Caregiver Mediated and Practitioner Mediated treatment during this authorization period; however, they do not occur at the same time.

**** Services could occur in one or all settings that are marked below****

Caregiver Mediated Treatment Option

Caregiver Training

Direct Level Practitioner – H2019	Direct	0 Hours/Week	N/A
If Applicable: Social Skills Group – H2014	Direct	0_ Hours/Week	Clinic/Center ☐ Telehealth ☐
Mid-Level Supervisor – H0032	Direct & Indirect	10_ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☒ Other Setting ☐ Click or tap here to enter text.
High Level Supervisor – H0004	Direct & Indirect	2_ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☒ Other Setting ☐ Click or tap here to enter text.

Practitioner Mediated Treatment Option

3-Tier ABA w/ Caregiver Training

Practitioner Mediated hours will begin after initial caregiver training has occurred for (4) weeks.

Practitioner Level	Service Type	Hours	Location of Services
Direct Level Practitioner – H2019	Direct	Range of Hours (15- 20) Hours/Week	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☒ Other Setting ☐ Click or tap here to enter text.
Social Skills Group – H2014	Direct	0_ Hours/Week	Clinic/Center ☐ Telehealth ☐
Mid-Level Supervisor – H0032	Direct & Indirect	12_ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☒ Other Setting ☐ Click or tap here to enter text.
High Level Supervisor – H0004	Direct & Indirect	4_ Hours/Month	Home ☐ Clinic/Center ☐ Community ☐ Telehealth ☒ Other Setting ☐ Click or tap here to enter text.

Recommendation Rationale:

Click or tap here to enter text.

Treatment authorization – sample

Here is the BHT Treatment Authorization for Ross Geller
MRN: 1234567

Authorization Number: B123456789
Effective Start Date: Wed April 13 2022
Effective End Date: Wed Oct 12 2022
Diagnosis Code: F840- AUTISTIC DISORDER

H2019 Weekly Direct Care Hours: 15.0-20.0
H0032 Monthly Mid-Level Hours: 10.0-12.0
H0004 Monthly High-Level Supervision Hours: 2.0-4.0
H2014 Weekly Group Care Hours:

Thank you,
theBHPN Operations Team

Sleep outcomes

- We will be including sleeping assessments to better support the client and caregivers as concerns in these areas could be affecting the clients' behavior.
- There will be updates to the BHPN Initial Assessment, the Assessment and Progress Report templates to reflect sleeping outcomes.
- CEU Event on May 3rd & 5th - *Sleeping Considerations in Behavioral Health Treatment*

SLEEP CHECKLIST	
Is sleep/bedtime a significant problem?	Choose an item. If Yes , answer questions below
Goals for Sleep/Bedtime	
Caregiver training goals addressing sleep/bedtime	Choose an item. If No , provide a clinical rationale: Click or tap here to enter text.
Sleep goals addressed	☐ Difficulty falling asleep ☐ Frequent waking & stays awake ☐ Problem behaviors associated with bedtime ☐ Excessive daytime sleepiness (<u>not</u> associated with a medical condition) ☐ Inadequate Nighttime Sleep Duration

What to look forward to...

April

- The Provider Portal will have the following items available:
 - Updated Provider Manual
 - Updated report templates for review and training purposes only
 - SB221 FAQs
 - Connection Meeting Recordings/PowerPoint

May

- Sleeping Considerations in Behavioral Health Treatment CEU Event
- Parent and Caregiver Training CEU Event - *The Essential Component to Meaningful Behavioral Intervention*

June

- June 1st - Begin implementing SB 221 standards and processes
- June 1st – Updated templates are live in the Provider Portal
- June 1st – Updated templates are required
- BHPN SB 221 Audits

Questions &
Comments?

